



The **Electrifier**

Visit us at: www.frenchbroademc.com

APRIL 2020

"Owned by those we serve"

MARSHALL, NC

Special COVID-19 Announcement

Like so many businesses, French Broad EMC is proactively taking action to combat the threat of Coronavirus (COVID-19). French Broad Electric is putting in place extra measures to help prevent the virus' spread and to also help ease the economic impact to our members.

All French Broad Electric offices (Marshall, Burnsville, and Bakersville) will remain closed indefinitely to the general public.

Our employee and member's safety are our top priority at French Broad EMC and we want to take all available precautions to ensure our employees stay healthy so that we can continue providing reliable service to our members. We don't want our linemen, crews, customer service representatives, and additional employees to chance being quarantined. We need them all to be available in order to keep the day-to-day operations functioning 100% and able to respond to our members' needs.

Below are some key items our members need to know:

* Our crews are still on call 24/7 to respond to any power outage or emergency. Please call 828-649-2051 in the Marshall District or 828-682-6121 in the Burnsville / Bakersville District to report an outage. Our automated meter system will still report your outage and one of our crews will be dispatched at any point anyone loses electrical service. Our fiber crews are continuing to expand our fiber network and are connecting new customers on a daily basis.

* Our drive thru windows at our Burnsville and Marshall offices will remain open for payment and other business transactions.

* All of our employees will still be available to assist our members either by phone or email during normal business hours.

* Bill payments can be made online (www.frenchbroademc.com), using our mobile app, or by phone at 1-844-294-5697

* Our website has all the necessary documents needed for new service or to cancel service. Simply download, fill out the information and email back to us. If you have any questions, please call the district office where you reside and they will be happy to assist you over the phone.

* For those that have fiber internet service, there should be no interruption to your service. Customer service and technical support will remain on the same schedule as always and we can be reached by phone and email.

At this time non-payment disconnections have not been suspended. However, we recognize COVID-19 will cause a financial hardship on some of our members. FBEMC will work with those members in an effort to ease that burden and allow for some extra time for financial recovery. It is the member's responsibility to contact FBEMC about your account and make these arrangements

Manager's Report

COVID-19 Uncertainty Affects All



Jeff Loven

Today is Wednesday March 11th, 2020 and the topic dominating not only the United States but the entire world is the Coronavirus epidemic. Just yesterday the state of North Carolina issued a state of emergency for the virus also known as COVID-19. This virus is a respiratory disease believed to have originated in China and has rapidly spread across the entire world in only a few months. The virus is believed to cause serious health issues, especially to those with weakened immune systems.

The Center for Disease Control (CDC) and the World Health Organization (WHO) have also declared public emergencies, and have deemed it necessary to limit / prohibit travel to certain areas. At this moment, many events of public gatherings have been rescheduled or canceled. The 2020 Summer Olympics are in jeopardy of being canceled or moved to a later date. All these cancellations are having a major impact on the economy. Airlines are having to cancel flights, hotels are suffer-

ing from people canceling vacations and business trips, and the supply chain is still disrupted for many manufacturing facilities. This disruption is causing shortages for many products we use in our everyday lives.

Closer to home, all of our annual and monthly meetings in Raleigh, which were scheduled for the month of April, have been canceled or moved to an online format. French Broad EMC is also looking at our operating procedures and practices to see what can be done to limit the spread of the Coronavirus. We are encouraging all our employees to wash their hands regularly and take special care to limit contact with other people when possible. We are currently studying our options for the upcoming Annual Meeting of the membership scheduled for Saturday May 2nd, 2020.

With the recent cancellations of so many events along with the state of emergency declared by Governor Cooper, FBEMC management and the

Board of Directors have a responsibility to analyze the situation now at hand and make a decision that best serves the entire membership. As you would expect, the entertainment, vendors, health professionals, and other workers have been scheduled for months, so a decision will have to be made in the next few weeks in order to have time to make any adjustments to this year's meeting. Our board meeting was held on March 24th 2020 at which time we discussed how to proceed. We will notify everyone of the decision made with the mailing of the Annual Report as well as on social media and our website.

Please check the website or our Facebook page for any updates. Our primary concern is to protect our employees and our customers alike. Everyone's safety and health are the most important part of any decision we will make concerning the Annual Meeting as well as our day to day operations. Thank you for your membership and your cooperation.

The Electrifier

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Jeff Loven	General Manager/CEO
Greg Fowler	District Manager
Tracy Evans	District Manager
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FBEMC Offices

Marshall	(828) 649-2051
Toll-Free to Marshall	1-800-222-6190
Burnsville	(828) 682-6121
Bakersville	(828) 688-4815

To Report A Power Outage After Hours Marshall District

(Madison, Buncombe & Unicoi Counties)
(828) 649-2051 • 1-800-222-6190

Burnsville-Bakersville District

Yancey County	(828) 682-6121
Mitchell County	(828) 688-4815

Online Credit Card Payment
Available 24 Hours a Day
for VISA, MasterCard, Discover

1-844-294-5697



NOTE

The deadline for submitting ads to
The Electrifier:

May issue	April 15th
June issue	May 15th
July issue	June 15th
August issue.....	July 15th

2019 Capital Credit Assignment

If you were a member of French Broad EMC in 2019, you are entitled to a share of the co-op's profit. At the end of each year, any remaining funds the cooperative has after paying the bills are called **margins**, or **capital credits**. In 2019, FBEMC's margins amounted to 3.313 percent of its revenues. Your share of the profit is recorded in your capital credits account. Your share is based on the amount of electricity you used during the year. Margins are not refunded immediately but are held in reserve to cover the cost of maintaining the electric system and building new facilities. By using these funds, the cooperative can reduce the amount of money it borrows. The goal is to ultimately refund all credits to you. In the meantime, it serves to provide adequate cash flow for reinvestment in the business and show financial stability required to obtain loans.



The Outlet

All numbers are in 828
area code unless other-
wise listed.

This is a **FREE** service to members for advertising non-commercial items. **Ads are limited to two items per member per month and will appear only one time unless resubmitted.** Ads are limited to two lines per ad. We reserve the right to edit, condense, or refuse ads due to content, unreasonable length, or available space.

French Broad EMC does not endorse services advertised and is not responsible for reliability of services listed.

When submitting ads for The Outlet, please be sure to include your name, address, phone number and account number. Ads without this reference information are subject to not being publish

Ads may be submitted online or mailed to French Broad EMC, Attn: Paula Seay, PO Box 9, Marshall, NC 28753.

FOR SALE

Snapper snow blower/thrower, model 16223, 2-stage, \$400. 689-9018.

2BR/1BA SW on 4 ac with creek, Bakersville. 843/835-2050.

2003 Trail-Cruiser, 26ft, \$5,500. 645-5809.

Well pump, 1 HP, \$200. 206-9535.

1996 Jayco popup camper, sleeps 8, \$2,000 OBO. 206-3653 after 3pm.

2001 Toyota Tundra, 166,798mi, \$2,000. 206-3653 after 3pm.

GE dehumidifier, 70 pint, Model ADEL70LR, \$65. 689-9018.

Sectional sofa w/ 6pcs, brown leather, \$1,800. 688-3355.

2001 Chevy Express 1500 cargo van, 100,046mi., 1owner. 617/240-1691.

5-pc Drum set, Starcaster by Fender, black, \$100. 777-7592.

1993 Chevy Camaro, AC, power windows/locks, \$2,500. 230-2203.

1988 Ford Bronco, AC, power windows/locks, 89k mi, \$8,000. 230-2203.

2BR/1½BA brick home, upper & lower living space, near MHU. 912/844-3244.

Stihl expandable pole pruner, \$525. 688-6633.

2.8ac wooded lot, South Toe. 675-5278 after 5pm.

Yamaha trombone w/ case. 675-5278 after 5pm.

Alvarez guitar w/ case, solid spruce top, \$425. 424-0271.

Fork lift, Clark, gas power, \$1,500. 206-3603 after 5pm.

1997 Chevrolet Dually w/ covered utility box bed, \$5,500. 206-3603 after 5pm.

2008 Ford E250 Econoline work van, 75k mi, shelves & racks, \$11,800. 206-2980.

140gal #2 fuel oil, will include oil tank, \$2/gal. 645-6587.

Martha Stewart collector's dishes, white acorn, 8 place setting. 683-9169.

3BR/2BA A-frame on S. Toe River, \$249,000. 675-1223.

Car tow dolly, surge brakes, spare tire, \$1,500. 423/676-5931.

2006 Dodge Dakota 4x4 w/ work cab, \$2,200. 208-4357.

Dwart burning bushes, asst sizes. 545-8802.

Iris, Daylillies, Boxwoods & more, varieties & colors. 545-8802.

2003 Saturn Ion, 143k mi, \$2,150. 689-9199.

Horse manure mixed w/ lime, \$10 per pickup load, will load. 689-4444.

HP LaserJet 4200/4300 series, \$400. 208-1301.

Secretary desk, dark wood w/ gold knobs. 765-6281.

Shark professional vacuum cleaner w/ attachments, \$200. 765-6281.

Princess House crystal. 776-5268.

Crystals, dishes & vases, all sizes. 776-5268.

Wood, \$180/cord, will deliver. 206-9097.

English Shepherd puppies, \$100ea. 683-3126.

Vintage and costume jewelry, gemstones. 675-4271.

Crystal & pottery. 675-4271.

Laura Ashley desk. 675-4003.

Reclaimed lumber. 208-0295.

Large brown farm-fresh eggs, \$2/doz. 645-7544.

Tobacco sticks. 206-2876.

(2) squirrel fan cages fans, \$30ea. 423/743-5988 or 423/220-7208.

WANTED

Junk Cars. 689-5125.

Old buildings to tear down, will clean up. 208-0295.

Guard rails. 279-7007.

Occasional ride from Burnsville to Avl Airport. 727/278-2782.

Someone to help with yard work & light carpentry. 682-1212 or 954/496-9000.

Trapping supplies, drying & stretching boards, wire stretches, etc. 649-3360.

Free horses or cheap goats. 645-7544.

MISCELLANEOUS

Will Do: chair caning. 689-5125.

Will Do: cabinet services. 675-8001.

Will Do: pressure wash. 675-4003.

Farmers Market, Sat, 10-1, Apr-Oct, MHU. 689-3606.

Will Do: In-home caregiving, 20 yrs exp, ref. 682-0841 or 284-5977.

FOMCA low cost spay/neuter. 649-9798.

Will Do: tile & odd jobs, ref. 423/580-3231.

For Rent: vacation creek-side cabin, \$85/night. 656-2281.

For Lease: RV spot on Lake Hartwell, SC, \$2,000/yr. 675-5417 or 208-2424.

Mad Co Trans Auth, rides Mon-Fri 8:00-4:30, Free to \$12. 649-2219.

Will Do: part-time caregiving in Marshall, ref. 649-9676.

For Rent: house, Yancey Co, ref, \$900/mo+dep. 778-1897.

Will Do: housecleaning. 450-8073.

Will Do: lawncare. 450-8073.

For Rent: 2BR trailer, \$400/mo. 775-7943.

Will Do: yard work. 417-4194.

Right-of-Way Schedule for April/May

Burnsville District

- * Altapass
- * Henredon Road
- * Humpback Mountain Road
- * Dale Road
- * Mine Fork
- * Pine Swamp
- * Mitchell Branch
- * Mica Spring Heights

Marshall District

- * Upper end of Big Laurel
- * Grapevine/Petersburg
- * Walnut
- * Barnard
- * Big Pine
- * Town of Mars Hill

Mini-Split Heat Pump Program

Spring is here and your home's #1 source of energy use is related to heating and cooling.

French Broad EMC continues to offer mini-split heat pumps at an affordable rate, which can be financed on your electric bill upon credit approval.

Visit our website for more information:

www.frenchbroademc.com

