



The Electrifier

Visit us at: www.frenchbroademc.com
Outlet Ads and Manager's Report are Online

NOVEMBER 2019

"Owned by those we serve"

MARSHALL, NC

Fall and Winter Energy Saving Tips

1. Take Advantage of Heat from the Sun...Open curtains during the day to allow sunlight to naturally heat your home and close them at night.
2. Cover Drafty Windows...Install tight-fitting, insulating drapes or shades on windows that feel drafty after weatherizing.
3. Adjust the Temperature...When you are home, set your thermostat as low as is comfortable; When you are out of the house, turn your thermostat back 10° to 15° and save on your heating and cooling bills.
4. Find and Seal Leaks...Add caulk or weatherstripping to seal air leaks around leaky doors and windows.
5. Maintain Your Heating Systems...Schedule service for your heating system.
6. Reduce Heat Loss from the Fireplace
7. Lower Your Water Heating Costs...Turn down the temperature of your water heater to the warm setting (120°F).
8. Lower Your Holiday Lighting Costs...Use LED holiday light strings to reduce the cost of decorating your home for the winter holidays.

<https://www.energy.gov>

Mini-Split Heat Pump Program

Winter is around the corner and your home's #1 source of energy use is related to heating/cooling. French Broad EMC continues to offer mini-split heat pumps at an affordable rate, which can be financed on your electric bill upon credit approval. Visit www.frenchbroademc.com for more information.

For those of you who are already Minisplit Heat Pump owners, it is important to keep your minisplit unit clean. While these units are super-efficient and relatively easy to maintain, routine maintenance is vital to their performance as well as keeping the warranty valid. This website address will give you some idea of what needs to be done yearly to keep your mini-split operating properly: https://www.youtube.com/watch?v=VVa_1gNiHMM .

Whether you perform the maintenance yourself or pay a professional, please know maintenance is very important. We want to make sure you are aware of the importance of maintenance both to ensure the smooth and efficient operation of your mini-split heat pump and to keep your warranty valid. Please note that your manufacturer's warranty covers parts only. It does not include labor.



Any time your Minisplit Heat Pump system needs to be cleaned or repaired, call us at 828-649-2051 to get in touch with a well-trained company to take care of your system.

Manager's Report

Balancing Costs With Credits



Jeff Loven

A significant part of managing an electric cooperative, from the management perspective as well as from that of our Board of Directors, is keeping costs as low as possible. As a not-for-profit business, we operate within tight margins based on precise projections. While we can accurately estimate reoccurring costs such as right-of-way maintenance or machinery replacement costs, there are occasions when outside factors impact our cost of doing business in unexpected ways. Our wholesale power cost is by far our biggest expense and projecting those costs is challenging. Many variables such as weather, legislation, unexpected maintenance, and fuel prices impact what we see on our monthly bill from Duke Energy.

For instance, after the coal ash spilled into the Dan River in Rockingham County, NC in 2014, legislation was passed that regulated how coal ash was to be disposed. Coal ash, a by-product of the process used to generate electricity at coal-fired power plants, has historically been disposed of in lined basins, but North Carolina's Coal Ash

Management Act of 2014 introduced more stringent disposal and storage requirements. Complying with those requirements is a cost Duke Energy passed on to all individuals and wholesale customers who buy power from the utility.

With all the legislation now in place regulating coal fired electrical power plants, operating these facilities has become more expensive. In the past few years, Duke Energy has prematurely retired many of their coal fired plants. Since they did not operate these plants to their end of projected life, Duke has incurred stranded costs on these facilities. One of these facilities is the Asheville coal fired generation plant in Arden. This plant is being retired and replaced with a natural gas generation facility at the same location. Since this plant was retired early, Duke is allowed to collect their stranded costs and pass such costs onto their customers.

Fortunately, French Broad EMC Board of Directors has been able to find ways to lessen the financial impact to its members. They

successfully negotiated a new wholesale contract extension with Duke Energy that reduced our monthly wholesale bill. You may have noticed a credit on your monthly bill since August. That credit is part of a reduction in our wholesale power cost and the Board of Directors passed these credits directly to our members, and these credits will continue to the end of this year. In 2020, the capacity portion of our wholesale bill will be lower, allowing French Broad EMC to absorb the cost increases from coal ash, stranded costs, and fuel. It will also provide a way to cover other cost increases in construction, materials, and operations.

French Broad EMC will continue to do whatever we can to mitigate any cost increases, because we know any increase can have an impact on your family budget. Should industry factors affect rates, we will let you know well ahead of time, and we will continue to pursue new ways to fulfill our mission of providing you with safe, reliable, environmentally responsible and affordable electricity.

The Electrifier

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French Broad EMC
PO Box 9, Marshall, NC 28753.

Jeff Loven General Manager
Greg Fowler District Manager
Tracy Evans District Manager
Paula Seay Editor

Board of Directors

Joe Justice President
Jimmy Ray Vice-President
John Chandler Secretary
Gary Wilde Treasurer
Jill Austin, Jerry Griffith, Keith Kuhne,
Carl Ramsey, Gordon Randolph,
Bill Riddle, Charles Tolley

FBEMC Offices

Marshall (828) 649-2051
Toll-Free to Marshall 1-800-222-6190
Burnsville (828) 682-6121
Bakersville (828) 688-4815

To Report A Power Outage After Hours

Marshall District

(Madison, Buncombe & Unicoi Counties)
(828) 649-2051 • 1-800-222-6190

Burnsville-Bakersville District

Yancey County (828) 682-6121
Mitchell County (828) 688-4815

Online Credit Card Payment Available 24 Hours a Day for VISA, MasterCard, Discover

1-844-294-5697



Deadlines for submitting ads or
notices to **The Electrifier.**

December issue Nov 10th
January issue Dec 10th
February issue Jan 15th
March issue Feb 10th



The Outlet

All numbers are in 828
area code unless
otherwise listed.

This is a **FREE** service to members for advertising non-commercial items. Ads are limited to two items per member per month and will appear only one time unless resubmitted. Ads are limited to two lines per ad. We reserve the right to edit, condense, or refuse ads due to content, unreasonable length, or available space.

French Broad EMC does not endorse services advertised and is not responsible for reliability of services listed.

When submitting ads for The Outlet, please be sure to include your name, address, phone number and account number. Ads without this reference information are subject to not being published.

Ads can be submitted online, by phone or by mail.

FOR SALE

2009 Suzuki Grand Vitara, AWD,
70k mi. 843/470-0420.

Bobcat 3-wheel battery-powered
scooter, \$800. 675-5286.

4pc solid wood bedroom set, \$350.
675-5286.

(2) 100-lb propane tanks, \$200/1-
full; \$90/1-empty. 284-6428.

2006 GMC X71 4WD crew cab, leather
int, \$13,500 OBO. 941/650-8631.

Free range, non-FMO chicken eggs,
\$4/doz; \$6/18. 916/747-6601.

Pastured-raised, free range poultry,
dressed & frozen. 916/308-1293.

2004 Jaguar X-Type, \$3,000.
284-5581.

Pigs. 515-2045.

LP fireplace insert, \$300. 423/767-1137.

6 acres, Weaverville. 380-1452.

Girls clothing, size 7-8. 768-5272
after 5pm.

Couch & matching loveseat. 768-5274.

German Shepherd puppies. 649-9483.

5 +/- acres, Barnardsville, \$60,000.
775-9380 after 6pm.

Quart canning jars, \$3/dozen.
649-2738.

Firewood, seasoned hardwood, \$125/p/
up; \$250/trailer. 683-7916 or 778-0389.

9000 watt generator, pull or electric
start, \$625. 208-2117.

10" Makita dual angle chop saw w/
maple bench, \$325. 208-2117.

John Deere 54" riding mower, \$1,500.
305/988-9188.

2001 Mazda MPV ES van, V6, leather,
204,156mi, \$2,600 OBO. 687-2827.

Kincaid china cabinet, lighted, lt oak,
\$300 OBO. 770/910-3345.

Cub Cadet series 1,000 42" cut riding
mower, \$700 OBO. 770/910-3345.

Boxes of girls clothes. 656-9405.

3BR brick house on 1.47 ac joining
20+ ac. 682-6885.

Howey Christmas tree baler w/
Honda engine. 688-3362.

Troy-Bilt 27-ton wood splitter w/
Honda engine, \$900. 688-3362.

Walnut School Years to Remember
books, \$10ea. 649-2572 or 206-4930.

Firewood, seasoned red/white oak,
\$175/full size 4WD, 10-mi. 284-7388.

Husqvarna riding lawn mower, \$675.
284-4166.

Riding horse, \$500 OBO. 645-7544.

Norman Rockwell & Goebel-
MiHummell collections. 675-4271.

Books of poetry & Shakespeare.
675-4271.

2007 Saturn Vue, AWD, 1-owner,
125k mi, \$6,000. 775-6077.

1989 Isuzu Trooper, upper engine rebuilt. 782-4273.
 Whirlpool cabrio electric dryer, black, \$340. 645-4727 or 778-9590.
 3 acres on Toe River, \$62,000. 208-6849.
 8.02 ac w/ 2 home sites, water & septic, \$10,000 per acre. 208-6849.
 Cargo carrier for std trailer hitch. 912/844-3244.

WANTED

Junk cars. 689-5125.
 Dump trucktrade 2004 Chevy Trailblazer. 423/743-7288 or 423/220-9979.
 Someone to do yard work and carpentry. 682-1212.
 2003 Chevy truck rear end, 373 gears. 656-2281.
 Alto or Tenor saxophone. 919/523-2039.
 1-box Sysco cinnamon rolls. 537-0568.

MISCELLANEOUS

Will Do: chair caning. 689-5125.
 Will Do: housecleaning. 284-6428.
 Family Storytelling Workshop, Nov 19th 10-2, Center for Pioneer Life. 536-0337.
 Performance Nov 20th @ 6pm @ Burnsville Town Center. 536-0337.
 For Rent: 1,000sq ft, 1BR apt, no pets, no smoking. 776-2393.
 For Rent: 2,200 sq ft office/retail space, Hwy 25/70. 776-2393.
 Will Do: pressure wash. 675-4003.
 Will Do: trim trees. 675-4003.
 Will Do: caregiver, day or night, ref. 206-0146.
 Scotland Tour, July 27-Aug 8. 649-9390.

Will Do: alterations. 689-3273.
 FREE: Easter Egger, Oliver Egger, Cochon, RI Red/White Jersey giant roosters. 536-0285.
 FOMCA low cost spay/neuter. 649-9798.
 Will Do: cabinet services. 675-8001.
 Mars Hill Farmer's Market, Sat 10-2, MHU. 689-3606.
 Will Do: repairs & odd jobs, ref. 423/580-3231.
 Will Do: housecleaning, Marshall. 206-4989.
 MH UMC hosting Ten Thousand Villages Bizarre Dec 7th 9-3 & 8th 12:30-4.



In observance of the Thanksgiving holidays, FBEMC offices will be closed Thursday Nov 28th & Friday Nov 29th



We would like to remind you that the return envelopes, which are included with your monthly billing statement, have a barcode on the bottom and these envelopes will come directly to French Broad EMC.

Please do not use these envelopes to mail anything to anyone other than French Broad EMC.

Update Your Information

Please be sure to notify your local FBEMC office when any of your contact information changes, such as:
 *mailing address
 *email address
 *phone number
 *phone provider
 *banking/checking account information for bank drafts
 *credit card numbers
 *method of payment changes, ex. from Bank Draft to credit card

Customers are notified of their FlexPay balances, electronic bills, pending disconnects, scheduled outages, etc. via email, text message and/or voicemail.

It is important that you keep us informed so that we can keep our records updated, should we need to contact you.

Right-of-Way (ROW) Schedule for November/December

Burnsville District

- Roses Branch
- Double Island Road
- Highway 80 S • Bowditch
- Hickory Springs Road
- Pine Swamp • Altapass
- Biggerstaff Road • Halltown

Marshall District

- Sandy Mush Creek
- Upper end of Big Laurel
- Grapevine/Petersburg
- area north of Jupiter Road & south of 213
- Walnut
- Barnard
- Big Pine
- Town of Mars Hill