



# The *Electrifier*

OCTOBER 2019

"Owned by those we serve"

MARSHALL, NC



## 7 principles that set cooperatives apart

Cooperatives are a culture, not just a business. A set of seven shared principles grounds cooperatives – from food co-ops to retailers and electric cooperatives – in a culture of service. In recognition of National Cooperative Month, we're sharing the seven principles that guide us, and you might be surprised to learn how they set us apart.

1. **Membership.....**You are a member of French Broad EMC, along with all who receive electricity from us.
2. **Democratic member control.....**Our members, who purchase a cooperative's goods or services (in our case, electricity), control the cooperative's business. As members of French Broad EMC, you elect our board of directors, giving your vote and voice to the group of people responsible for setting our co-op's policies and strategic direction.
3. **Members' economic participation.....**Your monthly bill payments contribute to the financial capital of the cooperative. They allow us to do all the things we need to provide the service of electricity to you. This includes purchasing wholesale power, equipment and materials, as well as building and maintaining the infrastructure necessary to deliver electricity to your home. If we collect more than what's needed to cover expenses, we return it to you in the form of member dividends, or capital credits.
4. **Autonomy and independence.....**French Broad EMC is proud to be a part of a network of 26 electric cooperatives in North Carolina and more nationally, but each one of these is independent.
5. **Education, training and information.....**We provide members with information like what you see right here in the PowerLine newsletter, so you have the knowledge you need to make informed energy decisions. We also provide ongoing training to our employees so they can best serve you.
6. **Cooperation among cooperatives.....**Have you ever seen a truck with another co-op's logo roll through after a big storm? That's because we all work together under the belief that we serve our members most effectively through shared efforts. This may be most obvious in an outage situation when peer cooperative crews help, but it happens daily in the form of sharing resources, ideas and best practices with our counterparts in North Carolina and across the nation.

### Mini-Split Heat Pump Program

Winter is around the corner and your home's #1 source of energy use is related to heating/cooling.

French Broad EMC continues to offer mini-split heat pumps at an affordable rate, which can be financed on your electric bill upon credit approval.

Visit our website for more information: [www.frenchbroademc.com](http://www.frenchbroademc.com)

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**7. Concern for community.....**Our kids go to school together. We see you in church and at the grocery store. We're neighbors, and we are all part of this shared community. We want to see this community thrive, and because of that, we're committed to dedicating resources to its development. This spans from securing loans and grants that bring new businesses to the area to providing teachers with a source of funding for innovative classroom projects that enrich the lives of our children.

As a not-for-profit business, our heart is always in service to you, never in making a profit; these seven cooperative principles guide us in that service every day.

# Manager's Report



Jeff Loven

## Getting Prepared as Winter Approaches

2019 is going fast as we are in the last week of summer even though you would know it based on the high temperatures we have seen in September. This summer was largely uneventful, which is good news in the electric power distribution business. We experienced a consistently warm summer period, which helped elevate our sales over a long period of time. While the French Broad Electric distribution system has been assaulted by a few storms thus far, their severity and frequency have been much lower than previous years.

With September behind us, our attention is now turned to the winter months that will be here very soon. Winter here in the Western North Carolina / Eastern Tennessee Mountains can be harsh. We can see a snow storm pop up at any time between November and April that can wreak havoc on our electrical system, causing power outages for our members.

It's still too early to predict what the winter of 2020 has in store for us. While we cannot control the weather, French Broad EMC has continued its efforts to strengthen our 4,700 miles of power lines and associated facilities. We have continued to place a strong emphasis on maintaining our power line right of ways. We understand that trees and power lines simply do not mix and in order for us to keep our members' lights on during snow and ice storms, the area under our lines must be cleared ahead of time.

In addition to keeping our right of ways clear, we keep a constant focus on the maintenance of our electric grid. Our four-year Engineering Work Plan lays out in detail multiple line construction jobs that will be completed in order to continue to provide a high level of service to our membership.

New line extensions, upgrades of existing lines, and the replacement of older

poles, wires, and other hardware and devices are all a part of keeping our electric system healthy. We also continue our year-round inspection of our wood poles that keep our lines safely in the air. There are over 82,000 poles on the French Broad EMC system and the systematic inspections we perform help identify faulty poles so our crews can change them out before they cause a problem.

French Broad EMC expends a tremendous effort to make sure our electric network can weather a storm. Unfortunately, Mother Nature has demonstrated that she can test any well designed and maintained electric system. When this happens, it's time for our employees to shine. We have some of the best and most dedicated people in the business working at your Cooperative. They are always ready, at a moment's notice, to brave the elements and are committed to getting everyone's service restored as quickly and safely as possible.



## The Outlet

All numbers are in  
828 area code unless  
otherwise listed.

This is a **FREE** service to members for advertising non-commercial items. Ads are limited to two items per member per month and will appear only one time unless resubmitted. Ads are limited to two lines per ad. We reserve the right to edit, condense, or refuse ads due to content, unreasonable length, or available space.

French Broad EMC does not endorse services advertised and is not responsible for reliability of services listed.

When submitting ads for The Outlet, please be sure to include your name, address, phone number and account number. Ads without this reference information are subject to not being published.

Ads may be submitted online, by phone, or mailed to French Broad EMC, Attn: Paula Seay, PO Box 9, Marshall, NC 28753.

### FOR SALE

Hay, 5'x5' round bales, \$20ea. 683-3223.

Potted Snowball bushes, Azaleas, Dwarf burning bushes & more. 545-8802.

Kennebec potatoes, \$15/bushel. 656-2281.

2008 Lexus GX470, black/tan, 4WD, loaded, \$14,900. 407/242-8080.

2006 Troybilt 42" riding mower, \$450. 385-0561.

Firewood, seasoned hardwood, \$125/pickup; \$250/trailer. 683-7916, 768-0389.

1994 3BR/2BA Oakwood mobile home, move or rent lot, \$8,000 OBO. 380-2263.

2000 Ford Ranger, \$1,000. 733-8068.

09 Suzuki 805 w/shield, saddlebags, blue/white, <10k mi, \$3,250. 683-4656.

09 Outback 33' camper w/ 2 slideouts, sleeps 8, \$11,500. 683-4656.

Bridal ring set, size 7¼, \$350. 385-0561.

Cabin on 1 acre, 4,000' elev views, Burnsville,. 208-1985 or 352/521-1955.

5 +/- acres, Barnardsville, \$60,000. 775-9380 after 6pm.

1998 Ford Explorer XLT, AWD, 147,200mi, black w/gray leather int, \$3,500. 713-0677.

Cub Cadet 1042, 19HP, Kohler engine, \$125. 208-4729.

(4) packaged 1990's edition baseball figures, \$15ea. 208-2245.

Books, hard back \$0.50/paper back \$0.25. 208-2245.

(2) plots, Ashelawn Gardens of Memory, Veterans Garden, \$2,800. 645-6951.

2.34 acres, Cattail Creek community. 682-9301.

Sliding doors w/ screen, 6', \$60. 649-9570.

98 Chevy bedliner w/ tailgate cover, 6½', \$150 OBO. 649-9570.

1995 Ford Aerostar, ext cab, AWD. 284-9657.

1964 Massey Ferguson tractor. 682-9807.

John Deere loader bucket 3-in-1 clam shell, \$1,500. 688-3498 or 385-1683.

Nubian buck, born 1/19, castrated, vaccinated, dehorned, \$75. 545-3622.

Yamaha motorcycle. 467-3876 or 688-1722.

German Shepherd male pups, AKC parents. 649-9483.

Hay, 1<sup>st</sup> & 2<sup>nd</sup> cutting, \$5/bale. 682-7268 or 284-7313.

Jeff Gordon jacket, coat, cards & cars, \$150. 765-7161.

1979 John Deere tractor, w/ finish mower, \$3,500. 423/743-7288 or 423/259-1154.

Electric wheelchair, \$300; medical equip, \$100. 423/743-7288 or 423/259-1154.

1993 Chevy Camaro, AC, power windows/locks, 40k mi. 230-2203.

1988 Ford Bronco, 89k mi, AC, power windows/locks, \$8,800. 230-2203.

Sealy futon w/ 2 covers, \$60. 645-7241.

Tyler running boards, fits Chevy Colorado or GMC Canyon, black, \$150. 380-2905.

Revolver Tonneau cover for Ram box 6.4 bed, \$800. 678-9698.

Electric wall oven, 30", S/S, \$100. 757/806-0219.

Truck cap, alum 64"x63", gray, fits Chevy Colorado, \$100. 380-2905.

American Tourister suitcase, large w/ rollers. 683-9169.

Cemetery lots, Ashelawn Gardens in Cross Gardens. 683-9169.

Nigerian dwarf bucklings, no papers, \$100 OBO. 774-9369.

Howey Christmas tree baler w/ Honda engine. 688-3362.

Troy Bilt 27-ton wood splitter w/ Honda engine. 688-3362.

Christmas decorations. 675-4271.

Ladies winter coats & sweaters, all sizes, name brand casual-dressy. 675-4271.

Craftsman 18" chainsaw w/ extra chain, \$60. 649-3276.

3 acres, Toe River, \$62,000. 208-6849.

8.02 acres, 2 home sites, water, septic, Bakersville \$10,000 per acre. 208-6849.

3BR brick house on 1.47 acres, joining 20+ acres. 682-6885.

### WANTED

Junk cars. 689-5125.

1 box Sysco cinnamon rolls. 537-0568.

Pleasure Way Roadtrek Fiesta RV. 682-6567.

Someone to put underpinning under trailer. 649-9750.

### MISCELLANEOUS

Will Do: housecleaning. 450-8073.

Will Do: lawn care. 450-8073.

FREE: 2-yr old male horse. 380-2240 or 689-4080 after 6pm.

FOMCA low cost spay/neuter. 649-9798.

Will Do: repairs, odd jobs, ref. 423/580-3231.

Farmer's Market, Sat 9am-1pm, MHU. 689-3606.

# The Electrifier

Published monthly by  
French Broad EMC  
PO Box 9, Marshall, NC 28753.

Jeff Loven	General Manager
Greg Fowler	District Manager
Tracy Evans	District Manager
Paula Seay	Editor

### Board of Directors

Joe Justice	President
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### FBEMC Offices

Marshall	(828) 649-2051
Toll-Free to Marshall	1-800-222-6190
Burnsville	(828) 682-6121
Bakersville	(828) 688-4815

### To Report A Power Outage After Hours

#### Marshall District

(Madison, Buncombe & Unicoi Counties)  
(828) 649-2051 • 1-800-222-6190

#### Burnsville-Bakersville District

Yancey County	(828) 682-6121
Mitchell County	(828) 688-4815

Online Credit Card Payment  
Available 24 Hours a Day  
for VISA, MasterCard, Discover

1-844-294-5697



**Deadlines** for submitting ads or  
notices to *The Electrifier*.

November issue	Oct 10th
December issue	Nov 10th
January issue	Dec 10th
February issue	Jan 15th
March issue	Feb 10th

FREE: (5) Bantam roosters, 4-mo old.  
675-5544.

Harvest Festival & Car/Motorcycle  
Show, Oct 12, 10-3, Spring Creek  
Comm Ctr. 770/328-9233.

Will Do: housecleaning. 206-4989.

For Rent: brick house, Yancey Co, ref,  
\$900/mo+dep. 778-1897.

Will Do: slope mowing, bush hog-  
ging, etc. 777-4092 or 777-4094.

Fall Career Fair, Oct 15, 9am-11am,  
Madison NC Works. 782-2632.

Will Do: chair caning. 689-5125.

Will Do: pressure washing. 675-4003.

Will Do: cut trees. 675-4003.



## Update Your Information

Please be sure to notify your  
local FBEMC office when any  
of your contact information  
changes, such as:

- \*mailing address
- \*email address
- \*phone number
- \*phone provider
- \*banking/checking account  
information for bank drafts
- \*credit card numbers
- \*method of payment changes  
ex. from Bank Draft to credit card

Customers are notified of their  
FlexPay balances, electronic bills,  
pending disconnects, scheduled  
outages, etc. via email, text  
message and/or voicemail.

It is important that you keep us  
informed so that we can keep  
our records updated, should  
we need to contact you.

## Right-of-Way Schedule October/November

### Marshall Cutting

- |   |                           |
|---|---------------------------|
| * Sandy Mush Creek                            | * Upper end of Big Laurel |
| * Grapevine/Petersburg                        | * Town of Mars Hill       |
| * area north of Jupiter Road and south of 213 |                           |
| * Walnut                                      | * Barnard                 |
| * Big Pine                                    |                           |

### Burnsville Cutting

- \* Bolens Creek
- \* Hwy. 80 S
- \* Bowditch
- \* Hickory Springs Road
- \* Brush Creek
- \* Double Island Road
- \* Altapass
- \* Biggerstaff Road
- \* Halltown

